## **Evaluation in the United Nations Secretariat**





Carman L. Lapointe
Under-Secretary-General for Internal Oversight
United Nations Secretariat, New York, NY



#### **BACKGROUND**

- General Assembly emphasized the importance "of having independent, credible and useful evaluation functions [...] and encourages the use of these [UNEG] norms and standards in the evaluation function of UN funds, programmes and specialized agencies, as well as in system-wide evaluations of operational activities for development" (A/RES/66/8)
- The biennial report on "Strengthening the role of evaluation and the application of evaluation findings on programme design, delivery and policy directives" assesses the overall status of evaluation in the Secretariat





# ASSESSMENT OF EVALUATION IN THE SECRETARIAT

Analyses of evaluation report attributes, quality and key results

- Surveys, interviews and workshops with evaluation focal points to determine processes and practices
- Reviews of evaluation policies and budgets





- > Evaluation capacity in the Secretariat remains uneven and inadequate
  - 18 entities have dedicated function; 6 report to entity head

Table 1: Evaluation Units in the Secretariat

| Unit dedicated to | Unit dedicated to evaluation | No unit dedicated to |
|-------------------|------------------------------|----------------------|
| evaluation only   | and other functions          | evaluation           |
| DPI               | DGACM                        | DESA                 |
| DPKO/DFS*         | ECA                          | DM                   |
| UNEP              | ECE                          | DPA                  |
| UNODC             | ECLAC                        | DSS                  |
| UNRWA             | ESCAP                        | EOSG                 |
| UN Women          | ESCWA                        | ODA                  |
|                   | ITC                          | OHRLLS               |
|                   | OHCHR                        | OLA                  |
|                   | UNCTAD                       | OOSA                 |
|                   | UNHCR                        | OSAA                 |
|                   | UN-Habitat                   | UNOG                 |
|                   | OCHA                         | UNON                 |
|                   |                              | UNOV                 |

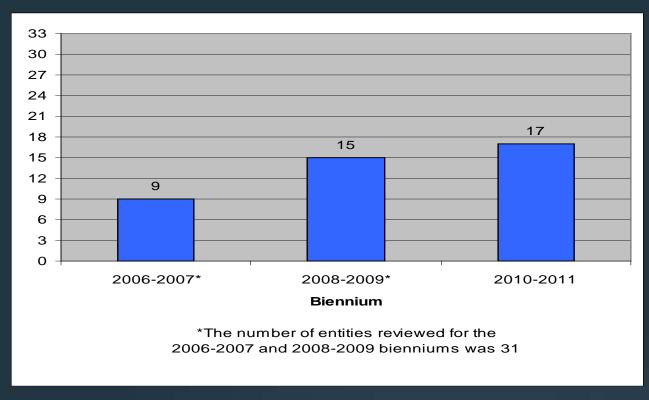
Evaluation units highlighted report directly to the programme head

<sup>\*</sup> DPKO and DFS have a shared evaluation unit.





#### 17 entities have evaluation policies, and increase from the prior biennium







- 10 entities allocate 1% or more of their total budget for Monitoring & Evaluation
- There is lack of an evaluation culture

 Evaluation competencies are limited, with 1/3 of staff responsible for evaluation having evaluation experience



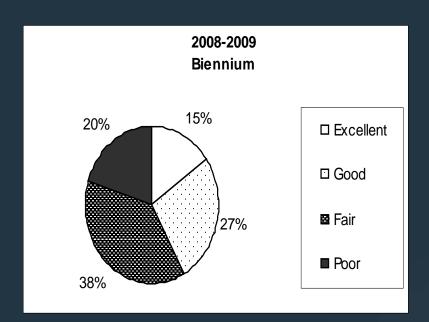


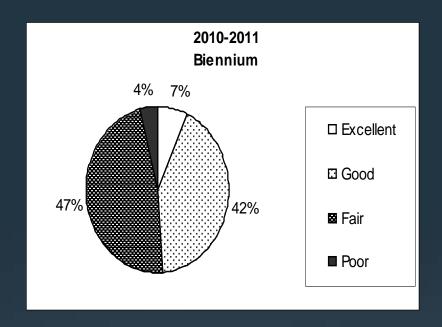
- > Overall evaluation productivity and quality in the Secretariat has remained stable, and there is still significant room for improvement to enhance the quality of evaluations conducted
  - Of 298 reports submitted, 153 were evaluations
  - Greater concentration in fewer entities
     (5 entities accounted for 77% of all reports)
  - Marginal improvement in quality;
     an overall score of 2.48 on a 5 point scale





#### Overall evaluation quality since 2006









### > Evaluation has not yet reached its full potential with regard to utility

- 90% of reports focused on outcomes and project implementation
- 49% of reports were at the project level
- 50% of reports integrated gender mainstreaming
- 14 entities have a formal procedure for sharing and disseminating reports





### Key results from a sample of Secretariat evaluations

- Development
  - Positive influence on policy discussions and decision-making
  - Effective framework for regional cooperation
  - Effective development research
  - Competition from other UN entities and regional organizations
- Humanitarian affairs
  - Better defined roles and responsibilities during crises
  - Assistance not provided to all affected populations
  - Poor needs assessments
- Peace and security
  - Successful framework for conduct and discipline
  - Slow progress with work force planning
  - Limited communication and collaboration between PK sections
- Insufficient evaluative evidence on human rights, disarmament and justice, and international law





#### **CONCLUSION**

- Evaluation has yet to become a fully robust and comprehensive function, integral to how a programme works
- Evidence-based evaluation on programme performance must guide how programmes are designed and implemented
- Need for more support and guidance to self-evaluation led by programme managers with the assistance of DM and OIOS

