**Key Information**

<table>
<thead>
<tr>
<th>Title of the evaluation:</th>
<th>Evaluation of the Rights Mapping tool (RiMa)</th>
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<td>Type of evaluation:</td>
<td>Decentralised</td>
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<tr>
<td>Time frame:</td>
<td>Maximum 6 weeks</td>
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<td>Evaluation commissioned by:</td>
<td>Division of Resilience and Solutions (DRS) and Division of International Protection (DIP)</td>
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<td>Evaluation Manager contact information</td>
<td>Shahrzad Tadjbakhsh, Deputy Director DIP and Mamadou Dian Balde, Deputy Directory DRS</td>
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<td>Date:</td>
<td>August 2020</td>
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**Terms of Reference**

**Evaluation of the Rights Mapping Tool**

**Introduction**

This evaluation is commissioned by the Divisions of Resilience and Solutions (DRS) and of International Protection (DIP) with the objective to assess the relevance a tool like the Rights Mapping (RiMa) plays to support and strengthen UNHCR’s strategic objectives and to what degree RiMa – in its current form - is supporting the organisation in these efforts and if not, what needs to be modified and adapted to significantly contribute to UNHCR’s programs.

The Rights Mapping Tool (hereinafter RiMa) is an online web application developed by UNHCR since 2015, conceived to play a central role in UNHCR’s analysis of individual countries’ legal (refugee) frameworks as well as practical application, to support greater information management on protection issues, and assist operations, bureaux and divisions with prioritization and allocation of resources based on identified gaps, from a normative, policy and programmatic perspective. It equally enables drawing out an analytical narrative on the protection situation in concerned countries, highlighting both de jure and de facto circumstances. Mapping of the legal and policy framework of a country and analyzing the access to rights by persons of concern is key for UNHCR protection work as it supports the organization to understand the protection environment and develop appropriate protection and advocacy strategies, on the short, medium and long term. It also supports operations to prioritize activities and programming.

The RiMa contains also a repository for relevant legal frameworks (international, regional, national), and records data and analytics for establishing the extent to which the rights of persons of concern to UNHCR are guaranteed by States in practice, including the major obstacles to accessing rights. In order to strengthen the analysis of the extent to which the domestic legislation of a country is compliant with international refugee and human rights law standards, a module entitled the Refugee Rights Compliance Module, RRCM, was initiated in 2018. At the beginning
of 2020, an analytical framework for four rights\(^1\) was added to the RiMa pending incorporation for the framework of additional six rights\(^2\). Ideally, the RRCM will be integrated as an integral part of the RiMa in the future, rather than remain a separate component. Modules, similar to the RRCM, can be developed for statelessness and IDP protection frameworks.

By end of 2019, the tool has been rolled out/ populated in 15 pilot countries (the southern Africa region and Costa Rica) and is ongoing in ten\(^3\). The first limited version of the RRCM has been developed in cooperation with 15 country operations,\(^4\) but the country legislative data has yet to be included in the RiMa.

**OPPORTUNITIES**

Since its initial conception, additional opportunities presented themselves where a tool like RiMa can be of support, including the revised Result Based Management project, the Global Compact on Refugees indicator framework, the protection assessments for the World Bank IDA 18 refugee and local community sub-window financing mechanism, the collection and analysis of data undertaken by the Joint Data Center as well as the joint initiative by WFP and UNHCR. These synergies need to be explored in more detail to ensure complementarity and avoid duplication.

The RiMa can also be an important part of UNHCR’s Data Transformation Strategy, 2020-2025. With its emphasis on collecting rights-based data on persons of concern, data integrity and generating analytics and reports that support country, regional and headquarters level programming, strategy, planning and impact assessments, the tool is well positioned to support UNHCR’s vision to be a trusted leader in PoC data and information management.

**PURPOSE**

The purpose of this evaluation, internal to UNHCR, is to assess the role a tool like RiMa can play to support achieving UNHCR’s institutional objectives and priorities.

This evaluation will also take stock of the current use of the tool in the country operations which have rolled it out (pilot countries and countries that have rolled out the tool in 2019) and assess whether RiMa is meeting the expectations and, if not or partially, what enhancements and developments are required to meet the needs of the operation and regional bureaux. The evaluation will also elaborate the feedback of the 15 country operations that participated in the first phase of the RRCM.

The proposed lines of inquiries for this evaluation are:

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\(^1\) Education, documentation, right to work and rights at work, naturalization.

\(^2\) Right to social security, freedom of movement, family unity, liberty and security of persons, political participation, housing, land and property.

\(^3\) Iran, Bangladesh, Uganda, Kazakhstan, Turkmenistan, Morocco, Chad, Central African Republic and Democratic Republic of Congo.

\(^4\) 14 States and 1 sub-State legislatively autonomous jurisdiction: Belgium, China (People’s Republic of China) and Hong Kong (Special Administrative Region of the People’s Republic of China), Colombia, Ethiopia, Israel, Iraq, Kenya, Mexico, Morocco, Norway, the Russian Federation, South Korea (The Republic of Korea), Uganda, and the United Kingdom.
Area of inquiry 1: To what extent and how a tool like RiMa, including the RRCM, can support and complement UNHCR’s institutional objectives and priorities.

Area of inquiry 2: To what extent RiMa (including the RRCM) in its current format meets its objectives or to what extent it needs to be modified and adapted to be able to do so. The evaluation will also include an analysis of the dedicated human resources and governance structure to date and what should be in place going forward.

The evaluation will be carried out primarily through a desk review and key informant interviews, via teleconferencing. Key informant interviews will be conducted with key staff at headquarters, in particular within DRS, DIP, the Division of Strategic Planning and Results (DSPR) as well as at the regional bureaux and selected country operations to assess the relevance of a tool like RiMa in meeting institutional objectives and priorities. The evaluation will also review the structure, features of RiMa and the RRCM (in their current versions). Field missions are not foreseen for this evaluation.

The evaluation will be conducted by an external evaluator with expertise in human rights, refugee protection related programming, and /or evaluations. The evaluation will be supported by the UNHCR Evaluation Service.

**TIMEFRAME AND DELIVERABLES**

- **Proposed Timeframe**
  - **Week 1: Project Initiation**
    - Clarify the project scope, objectives, deliverables, methodology and project milestones.
    - Clarify staff to be interviewed.
    - Conduct preliminary desk review.
    - Creation of an inception report.
  - **Week 2 to 4: Research and Data Collection**
    - Conduct interviews and additional literature review (as required).
  - **Week 5: Draft Report and Feedback Gathering**
    - Drafting of final evaluation report and debrief to select UNHCR senior managers.
    - Consolidate feedback on the draft report and from UNHCR senior managers.
  - **Week 6: Final Report**
    - Finalize the evaluation report and submit it to UNHCR.

- **Deliverables**
  The evaluation will be completed within six weeks of the signing of the consultancy contract and will include the following deliverables.
  - Inception report and desk review - confirming the scope of the evaluation, the evaluation questions and a list of interviewees;
  - Draft final report;
  - Debrief with limited UNHCR senior managers
  - Final evaluation reports (20-30 pages), including a 4-page executive summary.

- **Budget USD 15000**

- **Evaluation Manager**: Shahrzad Tadjbakhsh, Deputy Director DIP and Mamadou Dian Balde, Deputy Director DRS
• **Use/Dissemination**
  The report produced is for internal use to UNHCR to inform internal programming.

**QUALIFICATIONS AND EXPERIENCE REQUIREMENTS**

Required and desirable qualifications for the external evaluator are:

**Education**
**Required:** Advanced university (Masters) degree, or equivalent thereof, in law.

**Work Experience**
**Required:**
- A minimum of 10 years of work experience in international refugee law and international human rights law, out of which a minimum of 5 years of experience of the application of human rights law in the protection of refugees and other forcibly displaced persons.
- A minimum of 2 years of research experience in the areas of international refugee law and international human rights law, preferably in the area of applied human rights.
- Demonstrated knowledge and experience of UN organizations and mandates.
- In depth knowledge of and proven experience with various data collection and analytical methods and techniques, including key informant interviews.
- Knowledge of rule of law indicators and/or quantitative measure of the performance of legal systems.

**Desirable:**
- Proven research experience in the intersection of international refugee law and international human rights law.
- Proven experience in supporting the transformation of international standards into national law in diverse jurisdictions.
- Proven experience as a practicing lawyer in the field of refugee and human rights law.
- Experience with using (ideally evaluating) information management systems (preferably legal information management systems).

**Key Competencies**
**Required:**
- Proven expertise in the area of applied human rights.
- Knowledge of the design and usage of human rights indicators for the measurement of human rights compliance of national legislation.
- In-depth understanding of UNHCRs supervisory responsibility and governance function.
- Excellent legal research, analytical and drafting skills in English.

**TO APPLY**

Interested applicants should submit their curriculum vitae, along with details of the proposed methodological approach and a detailed workplan to **evaluation_rima@unhcr.org**

The application should be received by **31st August 2020** midnight.